

# Your Sole Global Voice Provider

Elevate your communication capabilities with Yorktel's cutting-edge **Voice Solutions**. Transition from traditional handsets to future-ready platforms, empowering your organization to thrive in an AI-powered workplace. True end-to-end services with seamless integration into Microsoft Teams, Zoom, and Webex, our voice solutions optimize costs and foster collaboration. As an FCC-regulated carrier, Yorktel provides reliable, cost-efficient connectivity, supported by world-class managed services prioritizing an exceptional customer experience.



## Outcomes

- ✓ **Reduced** voice spend.
- ✓ **Consolidated** global voice provider.
- ✓ **Flexible, customizable** billing option.
- ✓ **AI-Readiness** with **Copilot** integration.
- ✓ **Extensive** global coverage.
- ✓ **Optimized** user experience with accelerated issue resolution.
- ✓ **Standardized global deployment strategy** for seamless operations.
- ✓ **Enhanced** real-time collaboration through innovative solutions.

## Yorktel Voice Services

- ✓ **Implementation:**
  - Discovery
  - Design
  - Deploy
- ✓ **Migration:**
  - Training
  - Porting
  - Enablement
- ✓ **Subscription:**
  - Carrier Services
  - Monitoring
  - Management

## One Holistic Partner



## Voice Features – Complexity Solved

- + Existing Contract Analysis
- + 24x7x365 Coverage
- + Proactive Testing
- + PSTN Connectivity
- + SBCaaS, DRaaS, Operator Connect Subscription Services
- + Incident Prioritization – Day Two Services
- + Onsite Migration Services
- + Customized Training
- + Dynamic Emergency Services compliant with E911 Terms, Kari’s Law and Ray Baum’s Act

## Additional Services

- + Room Managed Services
- + Digital Signage Managed Services
- + Onsite Managed Services

## More Ways We Support You

- ✓ **Secure & Certified**  
ISO 27001 certified, ensuring top-level security security and compliance in every service.
- ✓ **24x7x365 Support**  
Help desk and troubleshooting services guarantee minimal downtime.
- ✓ **Innovative Solutions**  
Technologies like AIOps Monitoring keep companies’ systems ready for the future.
- ✓ **End-to-End Management**  
Full-service approach that integrates seamlessly into businesses, reducing strain on internal resources.

## Let us be Your Voice

Discover why Yorktel is the only partner you need for voice solutions.

[Contact an Expert](#)

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## About Yorktel

With over 40 years of experience supporting Fortune 500 companies and government agencies, Yorktel delivers Next-Gen Global Integration and holistic Managed Services to optimize your technology estate, maximize productivity and reduce costs.

