

### **CONTINUITY MANAGEMENT**

# Measurable, End-to-End Collaboration & IT Management

- ✓ Maximum uptime proactive issue identification and resolution
- ✓ Outcome based XLAs Experience Level Agreements
- Security and compliance with ISO 9001 and ITIL compliant policies and procedures

### Without Comprehensive Management, vou're left vulnerable.



### **RESOURCES NEEDED EXCEED IN-HOUSE CAPABILITIES**

The mix of technologies demands a diverse range of skills, which to be managed all in-house is untenable.



### **LACK OF VISIBILITY & CONTROL**

Without asset, inventory and lifecycle management, along with reports and reviews you will lack vital visibility and control.



### **SECURITY & COMPLIANCE FAILURES**

Unmanaged collaboration estates leave your organization at risk of non-compliance and security breaches

### No pain, all gain.

Let Yorktel shoulder the burden of managing your collaboration estate.

Comprehensive multi-vendor expertise enabling full end-to-end collaboration management.

































Global team of skilled resources to manage all collaborative technologies and solutions.



Nearly 4 decades of experience as a Managed Services Partner.



Vast holistic experience with and direct access to all leading vendors, backed up with top level certifications.

# The End-to-end Collaboration Management your Organization needs.



Zero Trust Security, Ensuring Full Compliancy



Device and Service Performance



Inventory and Asset Management



Actionable Business Insights



Holistic Lifecycle Management



# Lack of visibility, control, accuracy and compliance will be just the beginning of the problems with an unmanaged estate.

Without comprehensive device and service management, you and your organization are left vulnerable.

## Your Collaboration Management, in our safe, capable hands.

FOLLOW THESE SIMPLE STEPS TO SUCCESS



#### 1. DISCOVERY CALL

Contact us to speak with a specialist to undertake an initial audit and determine your management requirements.



#### 2. REMOTE MANAGEMENT ACCESS

Our experts will create and implement the best remote access management approach to meet your needs.



### 3. SERVICE ON BOARDING

Full on boarding to our management platform completed, regular service reviews will give you full visibility of device and service performance.

YOU HAVE QUESTIONS. WE HAVE ANSWERS. **SPEAK WITH A SPECIALIST, TODAY.** 

