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Yorktel Announces Integration of Univago HE™ with Epic MyChart

Integration will enable clinicians and patients to launch a Univago HE video call directly from within an Epic application

Eatontown, NJ (October 3, 2018) Yorktel, a global leader in cloud and managed services for healthcare, government, and enterprise organizations, is announcing the integration of its Univago HE telehealth platform-as-a-service with Epic MyChart. Expanding on existing integrations in various clinical workflows, the latest advancement in the collaboration between Epic and Yorktel allows for Univago HE to be leveraged within MyChart so patients can participate in both scheduled and ad hoc virtual visits with their providers from their personal computer or mobile device.

Yorktel has completed the integration with Epic, which enables clinicians and patients to launch a Univago HE video call directly from within an Epic application. In addition to MyChart, Univago HE works with Epic Hyperspace, Haiku, and Canto. These additional integrations give providers access to Univago HE's rich feature set specifically developed for telehealth applications in inpatient environments, such as clinical consults, assessments and observations, interpreter services, and virtual family consults/visits.

“We designed Univago HE as a next generation telehealth platform that can easily, seamlessly integrate into a variety of clinical applications for inpatient and outpatient care through our APIs and different video workflows,” said John Vitale, Senior Vice President, Product Management for Yorktel. “By integrating Univago HE with MyChart and other Epic applications, we have created a solution that enables providers to extend the value of their investment with Epic, while expanding their use of virtual care models across the continuum of care.”

Univago HE is an end-to-end telemedicine services platform that delivers the versatility, reliability and security vital to a broad range of telemedicine applications. An extension of Yorktel's proven Univago™ video services platform, Univago HE was created specifically for healthcare to stabilize and simplify video technology so clinicians can use it and rely on it for delivery of virtual care in all clinical environments. The platform is versatile and flexible enough to scale across entire healthcare systems and comes with a rich set of tools to manage proactively and keep operational 24/7/365.

Univago HE's support for open standards and multiple protocols provides for seamless interoperability with traditional videoconferencing systems (SIP, H.323), Microsoft Teams and Skype for Business, and WebRTC browsers. This ensures scalability while enabling healthcare providers to leverage existing investments in video technologies.

About Yorktel

Yorktel (www.yorktel.com) is a leading global provider of cloud and managed services for healthcare, large enterprise, and federal government customers. Founded in 1985 and with offices throughout the US and EMEA, Yorktel enables customers to successfully integrate secure and reliable video into their healthcare operations –



from telemedicine and organizational collaboration to consulting and managed services. Yorktel designs, integrates and manages healthcare system-wide video communications solutions. For more information, visit Yorktel online at <http://www.yorktel.com> or email knowmore@yorktel.com. Follow Yorktel on Twitter: [@yorktelcorp](https://twitter.com/yorktelcorp).