



## Continuity

### Monitoring & Advanced Reporting

**Real-time insight into the performance of your Unified Communication and Collaboration environments.**

### Advanced Data Analytics

As part of Yorktel's Continuity Managed Services, our Monitoring & Advanced Reporting solution delivers an in-depth look at even more advanced analytical data than ever before, all in a single location. Track, protect and justify your ongoing collaboration investment while ensuring peak performance and usability across your technology and software.



### Key insights into your environment's:

- Network Performance
- Call Quality
- Application Performance
- Usage at a detailed level
- Video Conferencing Device Health
- Device Event Alerts
- Incident Tickets\*

### Detailed Reporting Dashboards

Quickly gauge your environment's health and performance statistics using one of the professionally designed industry standardized reporting dashboards. Yorktel's data analytics dashboards display your crucial data associated with benchmark performance thresholds, using easy to read exportable graphs, charts and color-coded lists.

- Search through your data using key words to extract specific insights to add to a dashboard. The dashboards refresh data on a regular basis, or can be manually requested at the push of a button.
- Drill down into your data - sort and filter by date ranges or status types.
- Download an entire dashboard as a PDF or generate individual table reports to export directly to Excel.

\*Incident Tickets planned for future update



## Supported technology includes:

- Cisco Endpoints and Infrastructure
- Polycom Endpoints and Infrastructure
- Microsoft Skype for Business On-Premises Deployments
- Univago Enterprise Gateway
- Univago HE™ (Healthcare Edition)
- Pexip Infinity



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