

a ρεχίρ powered solution



Stop worrying about technology, and start communicating.



# A global collaboration platform built to improve the way you work.

#### **Work Smarter**

Make your meetings more efficient, simplify cross team communication and increase business agility by adding a global collaboration platform to your tool-set. 39% of employees believe that people in their organization don't collaborate enough. Whether you are in HR, Legal, Sales, Marketing, Operations or the Supply Chain, Univago gives you the ability to meet face to face at a moments notice to bring all of your teams together.

### **Improve Your Workflows**

Integrating video collaboration into your company's workflows results in more productive meetings. Cut the number of emails and missed calls that drag out your business processes. Regardless of your existing video environment, the Univago platform can integrate with and enhance your collaboration experience with HD video, voice, chat and content sharing.



#### **Remove Barriers**

In today's self-serve, "BYOD" environments, teams find tools that work best for them. When multiple teams across your organization use their own tools, you end up with communication silos. Univago's global platform removes these barriers by enabling interoperability between tools like Skype for Business O365 and any of your existing video systems for a secure and consistent meeting experience for all of your users.

## **Simplify Your Collaboration**

Provide your users with a high quality meeting experience from anywhere on any device. Meeting invites contain all of the information needed to connect with links that allow you to simply click and join. Ease of scheduling and 24/7 global resources will increase video adoption and use, extending the life and investment of your video estate.

# **Available Services & Options**





#### **Platform Features**

- Skype O365 Interoperability
- Globaly Distributed Service Architecture
- Uniquely Scalable Resources
- Custom Integration via APIs
- Join from WebRTC
- Supports Standards Based Rooms
- Unlimited Use URooms (VMRs)
- Easy to Use Web Portal
- Scheduling via Outlook
- Recording and Streaming
- Simple Subscription Plans
- Brandable

## **Enterprise Gateway**

Use Yorktel's Cloud platform as an interoperability gateway or external B2B gateway to make calls between your standards based room systems, WebRTC clients and Skype for Business.

## **Deployment Architectures**

The Univago platform can be accessed through the public cloud, a private MPLS or a unique hybrid to maximize the quality of your call experience while optimizing bandwidth consumption.

#### **URooms**

A Univago URoom is your personal on-demand virtual meeting room available 24/7. Manage up to three (3) of your own URooms and schedule meetings either from an easy to use web portal, or by sending them an Outlook calendar invite. Within seconds your team will be sharing HD video and content regardless of their location or device.

## **Virtual Receptionist**

The Univago Virtual Receptionist provides a secure doorway into your organization's existing H.323, SIP, or Skype conferencing environments via a virtual attendant interface for dial-in and call routing. The IVR consists of brandable video prompts for your users to enter a numerical ID that forwards their call to the appropriate conference or device.

## **Customized Branding**

Customize the look and feel of the Univago web portal, Virtual Receptionist and visual prompts, as well as the WebRTC, PC and Mac Clients with your company's logo and color scheme.



#### **Unmatched Global Coverage**

The Univago collaboration platform utilizes a unique software-based distributed architecture with data centers in North America, EMEA and APAC providing regional points of presence. Without a distributed architecture, all calls are routed through a single centralized gateway, introducing potential quality issues such as packet loss or latency that causes poor audio and video. With the Univago platform, meeting participants are routed to the closest gateway resource in their region, improving their meeting experience by reducing additional latency. Allowing you to focus more on the conversation and less on the technology.



## 24/7 Support for Your Users

User support is a critical component of any successful solution. Every subscription comes with 24/7 access to the Yorktel global service desk. Live help is always just a click or phone call away.





#### **Contact Us**

YORKTEL North America 81 Corbett Way Eatontown, NJ 07724 +1 732-413-6000 +1 866-836-8463

#### YORKTEL EMEA

3 Hazelwood Lime Tree Way Chineham Park Basingstoke Hampshire RG24 8WZ UK +44 (0) 1256 372700 +44 (0) 800 096 6396

www.yorktel.com

#### **About Yorktel**

At Yorktel, we make complicated simple. For over 30 years, we've been the global managed services provider for some of the world's largest video communications networks. Our Continuity Managed Services portfolio includes staffing augmentation, technical support, maintenance, professional services, conference support and cloud-based hosting and bridging services. As part of our commitment to excellence, we have received ISO 27001 certification, the world's leading international standard for information security management, and numerous industry awards.

With tens of thousands of video rooms under management worldwide, we have the proven expertise and global reach to deliver an enterprise-quality visual communications experience to our customers every day, every time.

## For more information visit www.univago.com

