



Collaboration Solutions

MAKING VIDEO WORK ANYTIME, ANYWHERE, ON ANY DEVICE

Delivering a world class video conferencing program.

The growing acceptance of video collaboration as a vital business tool, along with an increasingly mobile workforce embracing BYOD has exponentially increased the complexities of managing a video conferencing network.

Our solutions are flexible enough to make video work anytime, anywhere, on any device for your organization.

At Yorktel, we understand that enterprise video collaboration won't be successful unless it is embraced by everyone in the organization. That's why we've made the decision to remain technology agnostic and hold certifications across a broad suite of manufacturers. It's the only way we can ensure our solutions will be flexible enough to make video work, anytime, anywhere, on any device for your organization.

Whether you are interested in managed, hosted or self-service conferencing, our solutions, professional expertise and global infrastructure will ensure you get the support and services you need to have a world class video conferencing program.

Conferencing Support

Our Video Network Operations Center (VNOC) service will ensure that your video conference meetings are always connected on time and that the technology becomes virtually transparent to the meeting participants. Our fully managed service includes call scheduling and reservation services, call launching and termination, proactive remote monitoring, and active web reporting to ensure flawless operation.

VNOC Services

Call Scheduling

Via web portal or MS Exchange

Call Production

Call launching and optional moderating

Call Support

Equipment and end user troubleshooting

Service Desk proactively monitors each site for duration of call

Dial-in or Dial-out services

Robust usage reporting

Cloud Hosted Infrastructure

Yorktel provides a cloud hosted infrastructure solution that supports your multipoint video conferencing requirements without the expense of purchasing, maintaining and managing costly video infrastructure.

Affordable – We help you eliminate expensive capital expenditures (CAPEX) for your video conferencing.

Scalable – We incorporate a best-in-class network and video bridging infrastructure, located in secure data centers in North America, Europe and Asia.

Interoperable – We enable multiple levels of connectivity ranging from standard H.323/SIP video conferencing rooms, desktop and mobile conferencing clients to Lync Federation and telepresence systems. We fully support Microsoft Lync and Office 365 integration. Any Microsoft Lync client, including those using enterprise on-premise Lync server or Microsoft Office 365, can use our service to connect to other standards-based videoconferencing systems.

Measurable – Our service provides real-time metrics to measure conference room usage and overall video program success via our Customer Web Portal, making it easier to track your ROI.



Yorktel is a
Total Solutions
Provider of:

- Video Communications and UC Integration
- Collaboration Services
- Professional Services
- Support Services
- Staffing Services
- Media Solutions
- Telehealth Solutions
- A/V Integration



Multi-point Bridging

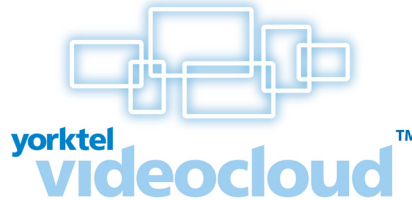
Our self-service and Yorktel assisted cloud bridging services are designed to support equipment from the industry's leading manufacturers, including Polycom, Cisco, Vidy, Avaya, Tandberg, and Microsoft Lync. We also support web-based video conferencing apps such as Pexip and Acano.

More flexibility

We can connect any H323 or SIP standard system as well as smartphones, tablets, and collaboration apps such as Microsoft Lync to the call.

Faster ROI

When you can rely on the connectivity, and be assured of prompt customer support, adoption increases and you'll experience a faster return on your equipment investment.



Hosted Bridging

| | Ad-hoc | Assisted |
|---|--------|----------|
| Supports H.323/SIP standard conference rooms, desktops, mobile devices, WebRTC and audio only | ● | ● |
| Multi-Network Connectivity (a) Internet, (b) ISDN, (c) Private MPLS | a, c | a, b, c |
| 24x7x365 Availability | ● | |
| High Definition Video | 720p | 1080p |
| Immersive Telepresence | | ● |
| Lync Interoperability | ● | ● |
| View Multiple Sites | ● | ● |
| Content Sharing | ● | ● |
| AES Encryption | ● | ● |
| On-Demand, self-service multi-point conferences | ● | |
| Pre-Call Setup and Test | | ● |
| PIN Security Code | ● | ● |
| Dial-In / Dial Out | In | In / Out |
| Meeting Reservations and Scheduling | | ● |
| Meet & Greet | | Option |
| Call Incident Management | ● | ● |
| Detailed Call Reports | | Option |
| Performance SLAs | | ● |

Contact us

YORKTEL North America
81 Corbett Way
Eatontown, NJ 07724
732- 413-6000
866-836-8463

YORKTEL EMEA
3 Hazelwood Lime Tree Way
Chineham Park
Basingstoke Hampshire
RG24 8WZ UK
+44 (0)1256 372700
(o) 800 096 6396

knowmore@yorktel.com

About Yorktel

At Yorktel, we make complicated simple. For 30 years, we've been the global managed services provider for some of the world's largest video communications networks. Our Continuity Managed Services portfolio includes staffing augmentation, technical support, maintenance, professional services, conference support and cloud-based hosting and bridging services. As part of our commitment to excellence, we have received ISO 27001 certification, the world's leading international standard for information security management, and numerous industry awards.

With tens of thousands of video rooms under management worldwide, we have the proven expertise and global reach to deliver an enterprise-quality visual communications experience to our customers every day, every time.

